



ACCEPTABLE USE POLICY

This Acceptable Use Policy sets out the terms between you and SCG Cloud Limited t/a SCG Together under which you may use our internet related services ("the Services") and/or access our website www.scgtogether.com ("our site") or any Reseller Portal (if applicable). This Acceptable Use Policy applies to all users of our Services and to all users of, and visitors to, our site.

Your use of our Services and/or our site means that you accept, and agree to abide by the terms of this Acceptable Use Policy, which supplement our Master Services Agreement for Services.

Prohibited Uses

You may use or resell our Services and/or our site only for lawful purposes. You may not use or resell our Services and/or our site:

- In any way that breaches any applicable local, national or international law or regulation.
- In any way that is unlawful or fraudulent, or has any unlawful or fraudulent purpose or effect.
- For the purpose of harming or attempting to harm minors in any way.
- To send, knowingly receive, upload, download, use or re-use any material which we deem inappropriate.
- To transmit, or procure the sending of, any unsolicited or unauthorised advertising or promotional material or any other form of similar solicitation (spam).
- To knowingly transmit any data, send or upload any material that contains viruses, Trojan horses, worms, time-bombs, keystroke loggers, spyware, adware or any other harmful programs or similar computer code designed to adversely affect the operation of any computer software or hardware.
- In any way that threatens the integrity and/or security of any network or computer system.
- In any way that attempts to avoid incurring charges or to avoid otherwise being required to pay for such usage.
- In any way that degrades or interferes with other users' use of any of our services (or may do so).
- In any way that breaches a third party non-disclosure agreement or obligation.
- In any way that contravenes generally accepted standards of Internet or other networks conduct and usage, including but not limited to denial of service attacks, web page defacement, port or network scanning and unauthorised access to systems.

You also agree:

- Not to reproduce, duplicate copy or re-sell any part of site in contravention of the provisions of our terms of website use.
- Not to access without authority, interfere with, damage or disrupt:
 - any part of our site;
 - any equipment or network on which our site is stored;
 - any software used in the provision of our site; or
 - any equipment or network or software owned or used by any third party.
- Not to allow any unauthorised use of your password or to use the Services and/or our site to guess passwords or access to other systems or networks.



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Suspension and Termination

We will determine, in our discretion, whether there has been a breach of this Acceptable Use Policy through your use of our Services and/or our site. When a breach of this policy has occurred, we may take such action as we deem appropriate.

Failure to comply with this Acceptable Use Policy constitutes a material breach of the contract between us under which we provide the Services and the terms of use upon which you are permitted to use our Services and/or our site, and may result in our taking all or any of the following actions:

- Immediate, temporary or permanent withdrawal of the Services and/or your right to use our site.
- Immediate, temporary or permanent removal of any posting or material uploaded by you to our site.
- Issue of a warning to you.
- Legal proceedings against you for reimbursement of all costs on an indemnity basis (including, but not limited to, reasonable administrative and legal costs) resulting from the breach.
- Disclosure of such information to law enforcement authorities as we reasonably feel is necessary.

We exclude liability for actions taken in response to breaches of this Acceptable Use Policy. The responses described in this policy are not limited, and we may take any other action we reasonably deem appropriate.

Changes to the Acceptable Use Policy

We may revise this Acceptable Use Policy at any time by posting the updated version of the policy to our site. You are expected to check this policy from time to time to take notice of any changes we make, as they are legally binding on you. Some of the provisions contained in this Acceptable Use Policy may also be superseded by provisions or notices published elsewhere on our site.

About SCG Together

SCG Together are a business communications specialist providing a full range of voice, data and mobile services. We are dedicated to providing an unparalleled positive customer experience. Our policy is to ensure that every time our customers call, they are answered by a real person, who knows who they are and what they are calling about, all within 3 rings. All of our customers are allocated their own dedicated account manager who will deal with any queries, keeping things simple.

We have a unique partnership with Talk Talk Business, the business to business division of the Talk Talk Group, the UK's third largest communications network operator. This partnership allows us to provide voice, data and mobile services specifically developed for the business community at competitive prices.