Keeping your school safe, secure and compliant.

Providing your school with **a solution that matters**.

SCG®

Be More Together

SERVICE ASSURED

★ Trustpilot
★★★★★

cna

comms national awards

Winner of Best Enterprise Vertical Market Solution 2024

Award-winning telephony for schools

Migrating your telephony to **Evonex, our award-winning phone service for schools,** is simple and cost effective. A classroom licence model means our education clients can often save money whilst benefiting from a greater range of functionality.

Our solution has been built hand in hand with educational establishments just like you, which is why it supports the following critical elements:

- ✓ Risk reduction

- ✓ Policy compliance and support, including **Every Child Matters** and other laws, e.g. **Martyn's Law**

- ✓ Emergency planning and lockdown procedures

- ✓ Time management and efficiency improvement

- ✓ Accessibility and productivity enhancement

- ✓ Support for the welfare of children and staff

- ✓ Alarms and safety measures

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NETWORKcomputing
A W A R D S 2024
★ W I N N E R ★
TELEPHONY PRODUCT
OF THE YEAR

Features and benefits

Safe, secure and compliant

We pride ourselves on giving schools peace of mind with our safe, secure and compliant telephony at great prices.

Dedicated student support lines
We know that safeguarding a child's welfare is paramount in your school. That's why we can set up dedicated support phone lines where students can anonymously call and record messages. Support lines can be used to report bullying, express mental health worries and other safeguarding policies.

MIS Integration
When a parent or guardian calls in, you can choose to: answer the call only, answer the call and screen-pop, or just screen-pop Arbor.

Additionally, click-to-dial can be utilised whereby staff can dial out directly from Arbor from the contact record page, saving time and increasing staff satisfaction.

Coming soon
• Activity logging of calls within the MIS – easily track inbound and outbound calls
• Linking of call recordings between Evonex and the MIS software

School-wide paging
SCG has an in-built paging system that allows anyone to broadcast messages to all phones in the school, a powerful tool for information, emergency alerts and supporting children on EHCP care plans.

Call recording
Our telephony allows you to record calls to ensure important calls can be retained or replayed where required.

Handsets in every classroom
We are able to fit every classroom with a phone to ensure that students never need to be left alone in an emergency situation.

Group calls
You are able to host group calls with multiple staff members. You can even set up a pin for safeguarded and secure calls if necessary.

Security and lockdown alarms
This is an essential feature for events requiring lockdown, such as threats or other security incidents. It enables your school to broadcast unique visual alarms and distinct audio alerts to your devices, in line with Ofsted.

Features and benefits

Improved efficiency

As an established provider to education we understand the needs of educational establishments. This has allowed us to develop a communication system that simplifies and improves your school's efficiency

Unlimited number of phone calls
With SCG you aren't restricted by the number of phone lines available. Instead you are able to make and receive as many calls as required at the same time.

Dedicated phone numbers
We are able to provide dedicated phone numbers for uses like absence lines which ensure that calls are directed to the right department and not missed.

Time of day routing
Gain control over your activities by routing incoming calls to different users depending on the time of day or day of the week.

Plug and play handset
With SCG you are able to unplug and use your work phone anywhere there is an internet connection. This means that you can easily work from home or another Trust location when convenient.

Connect your PC with your phone
Our desktop application seamlessly connects your PC and phone. With this technology you can speed up call handling with click to dial and directory dialling, monitor calls and lots more.

Smart voicemail
With smart voicemail you are able to store and record voicemail messages so that you can refer to them easily at a later date. With smart voicemail you can also link other users' access to ensure messages are reaching the right department.

Call reporting
Improve processes across your school, such as ensuring you monitor and respond to all unreturned missed calls, with detailed call reporting and the ability to schedule favourite reports for email delivery.

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WiFi

With the prevalence of online learning resources and personal handsets amongst the school community, the demand for secure and reliable WiFi increases year on year. For many schools, especially those with historic buildings, the nature of their premises represents a significant challenge. Thick stone walls, vaulted ceilings, large halls, gymnasiums and outside sports areas are just a few examples. Beyond the physical limitations, there is the wider question of cyber security and how to deploy a wireless network that is flexible enough to meet all demands whilst adhering to a school's e-safety and safeguarding policies.

Infrastructure specialists

As an infrastructure specialist in the education market, SCG has a number of wireless solutions to maximise the coverage across a school's campus, segregate pupil and staff use, and enable granular control. A full and detailed site survey will confirm a school's current requirements and determine the most appropriate solutions to offer.

- ✓ Universal coverage across the school premises and grounds

- ✓ The ability to manage a variety of users including pupils, staff and visitors to the school

- ✓ Full integration with wireless networked devices such as CCTV and alarm systems

- ✓ Futureproofed technology with scope to match the increasing demand for wireless services

Data Services

From internet connectivity through to Local Area Networking and security, **we've got you covered.**

Internet connectivity

- Maximise bandwidth performance
- Ensure 100% reliability
- Enable granular controls and the ability to segment users by type/group
- Deliver proactive support and fault resolution
- Supreme reliability and performance

Local Area Networking

- Ensure comprehensive coverage across the whole school campus with fibre, ethernet and wireless technologies
- Deliver proactive management on all LAN switches and wireless access points
- Ensure service continuity and disaster recovery plans are agreed

Data Services

Security

- Enable managed web content filtering to protect vulnerable users, adhering to regulatory and school specific safeguarding policies
- Network segmentation by user, year group and/or any category specified by the school
- Granular reporting, fully integrated with directory services
- Fully integrated school lockdown measures, with simple alerting, testing and management

Whilst each of these services can be undertaken individually there is a natural Venn diagram whereupon there is a reliance of one to another, e.g. performant internet connectivity is vital but only if it is shared across the school campus effectively and only if the appropriate security measures and controls are in place. SCG recognise this and provide a holistic approach to the solution design, implementation and ongoing support.

Effective telecommunications is now regarded as a utility akin to the electricity or water supply which should simply work on demand and enable the day to day activity of the school without hinderance. SCG offer a comprehensive and no obligation site survey, at no cost to the school, to identify the needs before tabling a detailed and competitively priced proposal.

Netsweeper

Providing a safe environment for internet use in the classroom and at home is critical. SCG has partnered with Netsweeper, who have over 20 years' experience, providing comprehensive protection for students and enabling schools to deliver their safeguarding policies. Why Netsweeper? We have really done our homework and the features speak for themselves.

Intelligent AI system
Netsweeper's intuitive AI-based website content categorisation platform is specifically designed for the education sector, offering fast reporting, precise analysis of threats and peace of mind in knowing all harmful content is blocked.

Real-time monitoring
Netsweeper's real-time content filtering ensures students are protected from the moment they log onto the internet. Able to classify online content in over 90 categories and 50 languages, the platform's AI-based categorisation tool is extremely effective.

Manage multiple schools at once
A single interface with customisable administration tools provides the freedom to manage multiple schools at the same time.

Scalability
Netsweeper's Cloud-based infrastructure allows schools to have flexible deployment options and leverage existing on-premise systems.

Flexibility across devices
No matter where children are learning from, Netsweeper functions across every device, from smartphones to tablets. This ensures children are protected at home as well as at school.

Rapid reporting
The reporting process within the platform is lightning fast, providing safeguarding officers with a rapid indication of the most immediate online threats and inspiring them to take action.

Detailed analytics and reporting
The platform has customisable reporting tools that can be used to monitor online content and generate alerts to threats such as cyber bullying, self-harm and more.

Parental level oversight
Teachers acting in loco parentis are as responsible as parents when it comes to looking after the mental and physical needs of their students. In a busy classroom, this is a challenge. Using web filtering, teachers can control the content their students have access to, and receive alerts if dangerous content is accessed online.

Martyn's Law

After receiving Royal Assent, Martyn's Law is in a 24-month implementation period during which organisations must make all necessary preparations to adhere to the new legislation. Now is the time to act.

Martyn's Law ensures that security preparedness is delivered consistently across the UK, for better protection of the public. This will affect schools, with government messaging focusing on three key areas supporting your communications in emergencies:

Guide
Direct people towards the most appropriate location.

Shelter
Understand how premises might be able to lock-down and shelter occupants.

Communicate
Have a means of communicating effectively and promptly with users of your space.

As part of the 'communicate' element of Martyn's Law, SCG offers a cost-effective **Emergency Response Solution** as an add-on to our Evonex Cloud Telephony System.

This enables you to **broadcast emergency alerts** through your telephony system in the event of a terrorist threat or emergency. We also offer options for additional sounders and visual alerts, ensuring everyone's needs are met (e.g. SEND, those with previous trauma, and the hard of hearing).

SCG is part of:

The Protect Alliance (UK)

comms national awards

Winner of Best Enterprise Vertical Market Solution 2024

Extra Curricular

Cabling
SCG can provide Cat 5e/Cat 6 cabling throughout the school either for solutions provided by us or for any other purpose.

Mobiles
SCG works with all of the major mobile networks to ensure the best possible deal for your school. We are proud to be the UK's largest O2 Partner giving us the best possible prices for you.

CCTV
SCG can provide tailored CCTV solutions for your school. All services include a detailed site survey, installation, network integration and end user administrator training.

IT Support
SCG can provide full IT support either at a basic level or complete desktop support.

Testimonials

Winchester College

This college needed to upgrade their cybersecurity alongside their physical security measures, ensuring that online safety is paramount to safeguard both their children and staff.

This new video shows how we were able to utilise our specialist expertise to provide Winchester College with a more robust and secure network. We also updated their legacy phone system, seamlessly transitioning to a hybrid solution created to solve the unique environmental challenges presented by ageing buildings.

Watch video →

Orwell Park School

This video shows how we were able to help Orwell Park School with a futureproof and cost-effective hosted telephony solution, whilst providing additional functionality for broadcasting lockdown alerts and class change announcements.

We also support schools in ensuring lockdown plans are effective as part of their emergency planning - this includes avoiding bad practices such as communicating an emergency via email or whistles, and failing to run evidenced drills.

Watch video →

Beanfield Primary School

"Daniel (our installer) was great and now we have access to the portal we are confident with making changes as needed. We are loving the invac/evac function - I was bragging about it to the central team this morning. This platform has completely changed the way we communicate. An added bonus was being able to retain our Yealink Handsets. SCG really listen when it comes to what schools need."

Buxton Primary & Secondary School

"We were in the market for a lockdown system, and SCG's phone system offered security alerts at a more competitive price point. The transition went really well, and the new system was up and running as per the agreed date/schedule. We have evacuation and lockdown procedures in place, and Evonex is our main alert system. Staff have been shown how to trigger the lockdown, which sends out security alerts via our phone system. It's helped with compliancy, and the staff love how simple and effective it is to send out alerts in emergencies. We are looking to potentially expand this from handsets to speakers too, so we are covering hard-to-reach and outdoor environments. We appreciate how SCG put safeguarding at the heart of their phone system and services."

Committed to
excellence in education

SCG

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Learn more about our education solutions here →