

Johnsey Estates

Johnsey Estates offer a wide range of office premises, workspace rentals, and development projects. Having built a diverse portfolio of leisure, office, and industrial units, as well as property investment opportunities, the company relies heavily on its telephone and internet systems.



BUSINESS CHALLENGES









- The current phone system was outdated and couldn't use call routing or even add a new user.
- The system couldn't keep pace with the growth of the company - so it was inefficient and difficult to use.
- Johnsey Estates had looked at other VoIP systems - but the features and benefits SCG offered could not be matched elsewhere.
- Conference calling and additional direct dial phone numbers were a priority - as was the ability to transfer all the existing telephone numbers with no loss of business.
- SCG also provided state-of-the-art handsets to support VoIP phone system features - all with exceptional sound clarity.

“ We transferred our phone system online to a Cloud-based solution. This has helped to streamline our daily operations and support our conference calls.

Geraint Bowen

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KEY SOLUTIONS

-  **Cloud PBX phone system:**
Feature-rich, Cloud-based phone system with the latest technology.
-  **Conference calling:**
Allows multiple people to join (or leave) a call - at any time, from any location.
-  **Self-management:**
Ability to manually make changes to the system by using the simple web portal.
-  **Training provided:**
Shown how to use the Cloud PBX portal with complimentary webinars providing additional support.
-  **Same phone number:**
Our team transferred the existing number to the new phone system.
-  **New handsets:**
With key features such as DND and call forwarding - with exceptional sound clarity.
-  **Account manager:**
A dedicated local manager oversees the company's account and conducts monthly reviews - saving time and money.
-  **Ongoing support:**
The SCG team is always on hand for any queries.