

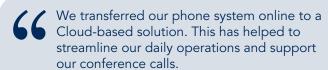
Johnsey Estates

Johnsey Estates offer a wide range of office premises, workspace rentals, and development projects. Having built a diverse portfolio of leisure, office, and industrial units, as well as property investment opportunities, the company relies heavily on its telephone and internet systems.



BUSINESS CHALLENGES

- The current phone system was outdated and couldn't use call routing or even add a new user.
- The system couldn't keep pace with the growth of the company - so it was inefficient and difficult to use.
- Johnsey Estates had looked at other VoIP systems - but the features and benefits SCG offered could not be matched elsewhere.
- Conference calling and additional direct dial phone numbers were a priority - as was the ability to transfer all the existing telephone numbers with no loss of business.
- SCG also provided state-of-the-art handsets to support VoIP phone system features - all with exceptional sound clarity.



Geraint Bowen



KEY SOLUTIONS



Cloud PBX phone system:

Feature-rich, Cloud-based phone system with the latest technology.



Conference calling:

Allows multiple people to join (or leave) a call - at any time, from any location.



Self-management:

Ability to manually make changes to the system by using the simple web portal.



Training provided:

Shown how to use the Cloud PBX portal with complimentary webinars providing additional support.



Same phone number:

Our team transferred the existing number to the new phone system.



New handsets:

With key features such as DND and call forwarding - with exceptional sound clarity.



Account manager:

A dedicated local manager oversees the company's account and conducts monthly reviews - saving time and money.



Ongoing support:

The SCG team is always on hand for any queries.

0800 4700 007



